



Coventry City Council

Briefing note

To: Communities and Neighbourhood's Scrutiny Board (4)

Date: 19th September 2019

Subject: Christmas Waste Collection 2019

1 Purpose of the Note

- 1.1 To inform the Communities and Neighbourhoods Scrutiny Board of the plans for Christmas Waste collection 2019

2 Recommendations

- 2.1 The Communities and Neighbourhoods Scrutiny Board (4) are recommended to:
- 1) Consider the content of the briefing note
 - 2) Identify any recommendations to the appropriate Cabinet Member

3 Information/Background

- 3.1 The collection of waste over the Christmas and New Year period differs each year around how the bank holidays fall. The introduction of the alternate weekly collection service and the extension of the garden and food waste collections in 2017 prompted further considerations as to how to minimise disruption to residents over this period. Last year collections were suspended over the Christmas week with all residents receiving a domestic collection (green bin) the week before and after Christmas.

4 Staffing

- 4.1 There is no contractual obligation for domestic waste employees to work during the council's Christmas shutdown week or on the Mondays or Saturdays that need to be worked over the festive period to cover the bank holidays. The service is therefore reliant on volunteers from within the workforce alongside temporary (agency) staff. Suspending collections for the Christmas shutdown week reduces the number of non-working days and therefore reduces the number and costs of temporary staff required.

5 2019 Collections

- 5.1 Collection schedules for Christmas this year can be found below.

December				
m	t	w	t	f
2	3	4	5	6
9	10	11	12	13
16	17	18	19	20
23	24	25	26	27
January				
30	31	1	2	3
6	7	8	9	10
13	14	15	16	17

Garden waste collections will be suspended from Friday 13th December. Collections will resume on Tuesday 14th January 2020.

All collections will be suspended w/c 23rd December 2019. All residents will receive a collection of the green lidded bin the week before and the week after Christmas.

No collections on Wednesday 1st January. Residents due a collection on this day will have their bins collected on Monday 30th December. There will be no other day changes.

Sacks for additional recycling to be delivered to all households with the collection calendar early December. Sacks to be collected w/c 30th December and 6th January.

6 Monday 30th December

- 6.1 Collections scheduled for Wednesday 1st January will be collected on Monday 30th December. This will be the only day change required across the Christmas and New Year period. As Monday is a non-working day for domestic waste employees', collections on this day will be covered by volunteers from within the workforce and temporary (agency) staff.

7 Problems Last Year – Lessons Learnt

- 7.1 Last year a lack of volunteers from within the workforce alongside a poor retention of agency workers resulted in substantial operational challenges on the equivalent non-working day collection. This resulted in delayed collections for some residents.
- 7.2 Staffing - Additional temporary staff will be recruited from early December to assist across the period.
- 7.3 Communication – Any issues with collections will be communicated across social media and on the Councils website. Ward Councillors will be kept informed of any issues in their areas and proposals to resolve.
- 7.4 Saturday 4th January - By collecting on Monday 30th December any problems experienced throughout the week can be addressed on Saturday 4th January, minimising disruption to residents.
- 7.5 Recycling Sacks – Sacks will be collected alongside scheduled collections.

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